Unity Lab Services
A Thermo Fisher Scientific Brand

Instruction Sheet

How to Change Notifications on the Instrument Service View

New HC Models: TSX, TLE, RLE, HLE, 89000
Revision Date: January 5, 2021
Created By: Rick Pressley

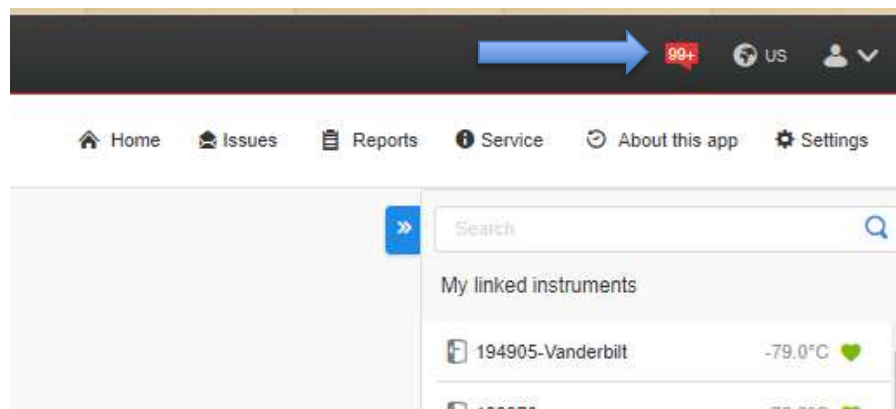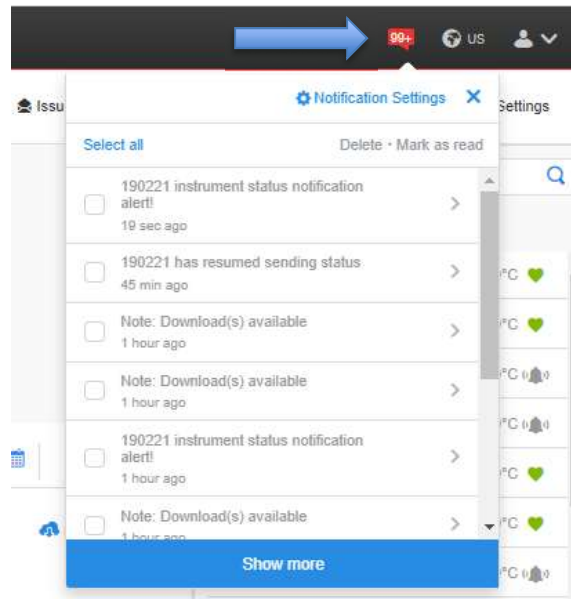*Instrument Service View (ISV) – Customer Base Web app where units can be viewed.*
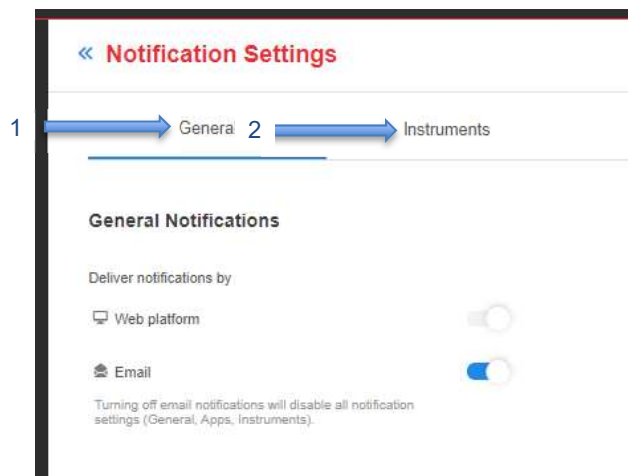
https://apps.thermofisher.com

Login into your account

Go to the home page on the ISV. In the top right-hand corner click on the notification icon.
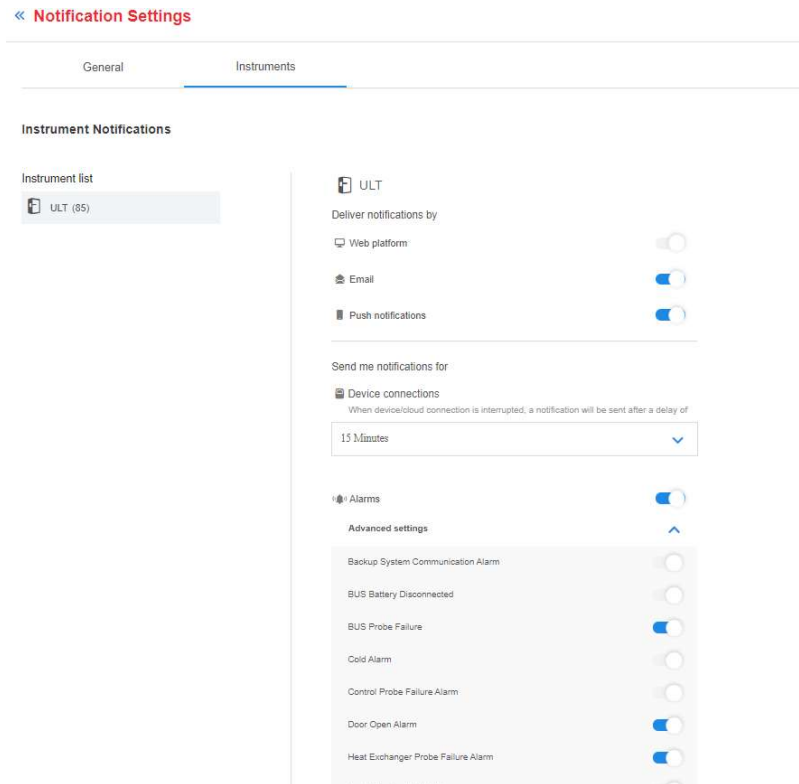
This will bring up a drop down of notifications. Click on the Notification Settings at the top.

This will bring up the notification settings.

There are two tabs General (1), and Instruments (2).

General allows you to turn the emails on and off.

« **Notification Settings**

| General | Instruments |

Instrument Notifications

Instrument list

📱 ULT (85)

📱 ULT

Deliver notifications by

🖥 Web platform

💼 Email

📱 Push notifications

Send me notifications for

📟 Device connections
When device/cloud connection is interrupted, a notification will be sent after a delay of

15 Minutes

🔊 Alarms

Advanced settings

Backup System Communication Alarm

BUS Battery Disconnected

BUS Probe Failure

Cold Alarm

Control Probe Failure Alarm

Door Open Alarm

Heat Exchanger Probe Failure Alarm

Instruments allows user to choose what to be notified about.

The ones in Blue can be turned on and off. The Grey ones cannot be changed.

The Grey are critical alarms and cannot be adjusted, this is so that it is not turned off by accident.