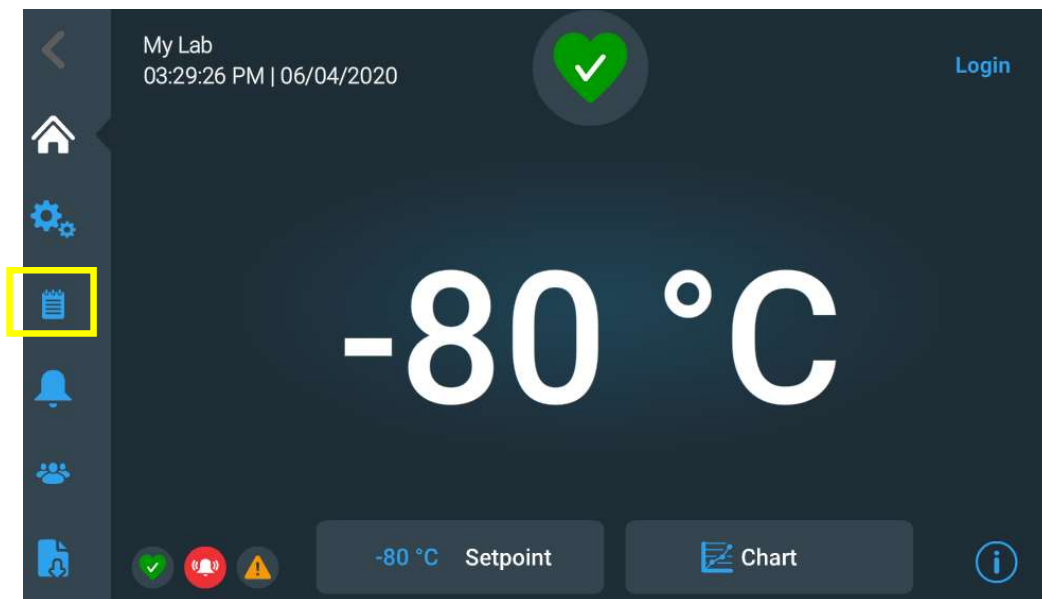# KNOWLEDGE SHARING

Question/Issue/Symptom/Problem:

How to download temperature and event logs from TSX & Advanced Series ULT Freeezers.
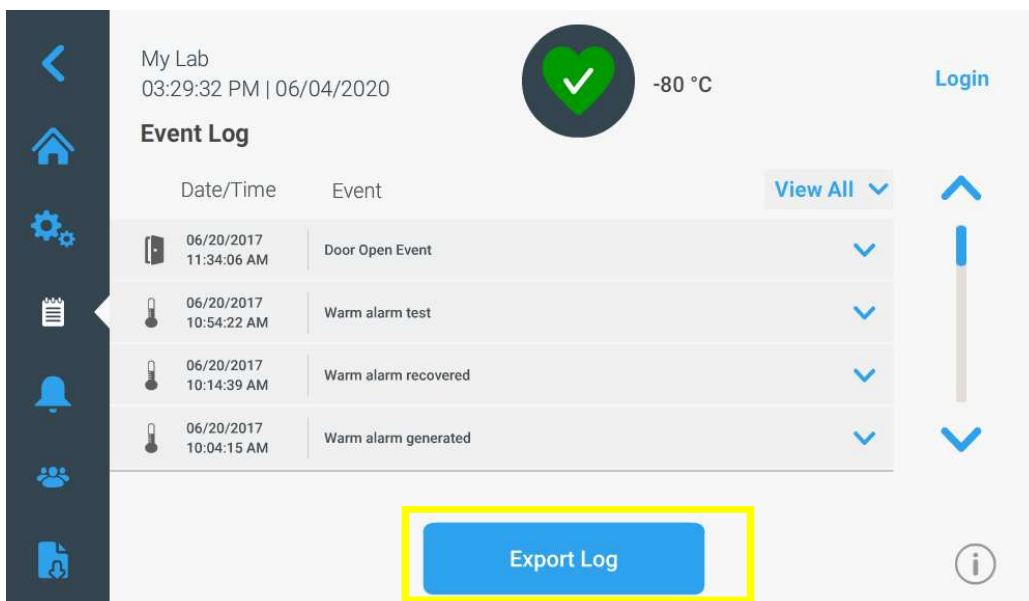
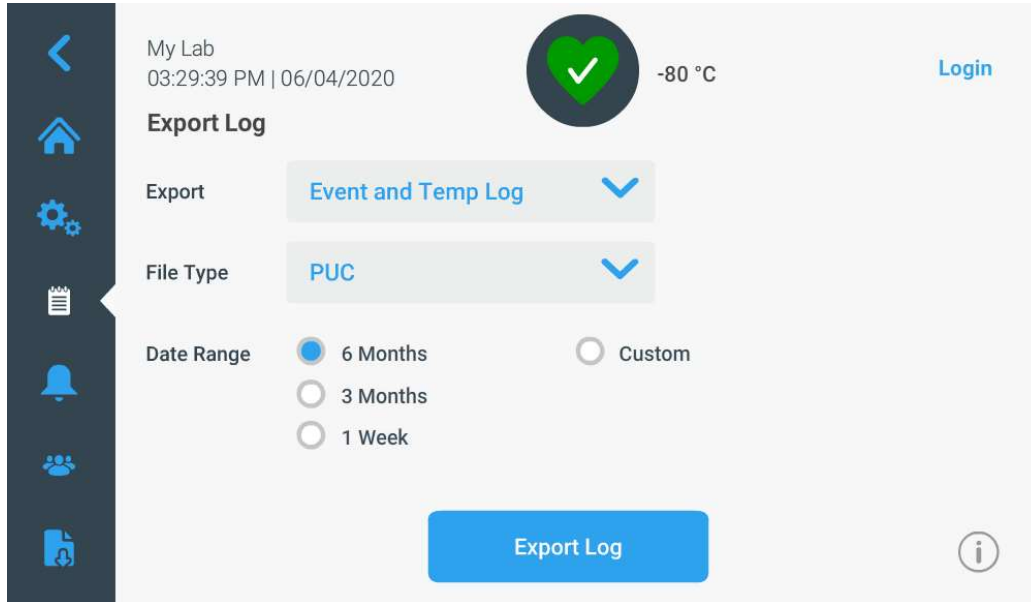**Resolution/Answer:**

Follow Steps Below:

1. *Select notebook icon from the main screen.*

2. *Press Export Log.*

3. *Export Event and Temp Log. Then choose PUC as file type and 6 month worth of data. It may take a moment due to temp logs. If 6 months of data will not download correctly, select customize and download 3 months at a time.*

Title:

Downloading TSX & Advanced Series ULT Freezer PUC File Instructions

Audience:

Public

Author:

Alex Franklin