

## **Instruction Sheet**

## Adding Contacts for Smart Connected Services (SCS)

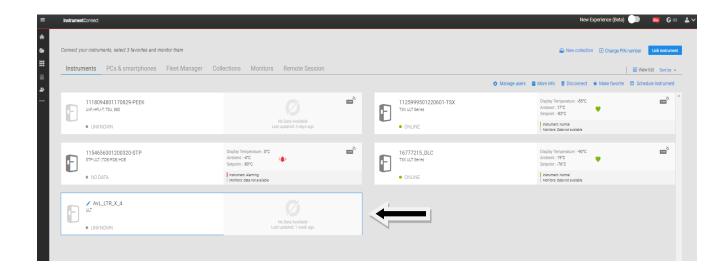
Summary: How to add your contacts if you are an SCS customer.

**SCS Contact Customers** 

Revision Date: March 14, 2023

Created By: Rick Pressley

## **Adding Contacts for SCS**



Click on the Piece of equipment you are wanting to add the contacts too.

=	Thermo Fisher Connect™				New Experier	nce (Beta)	<b>)</b>	🖸 us 🔒	~
ŵ			Plus version has even more features to help you monitor and analyz	ze your instrument Update					×
6- 11	« AVL_LTR_X_4 Basic Ultra-Low Temperature Freezer				_	Instrur		• scs	
	Summary	Offline 🂮	Notifications (Since 7 days ago)						ີ
ھ 	Display Temperature	Ambient					All Instruments		
	Set Min Max -80°C°C	Min Max -1C -1C e retrieved at the moment	No active events since the last 7 days				AvL_LTR_X_4		*
	ZA Data can toe	e redreved at the moment				8	1118094801170	29-PEEK	•
	Parameters Event log			Last 8 hor	urs 🛗 Create Report	Ð	1125999501220 Healthy	501-TSX	
	A Temperature	nt 🖌 Warm Alarm 🙏 Celd Alarm				8	<pre>16777215_DLC Healthy</pre>		=
						8	1154656301200 Alarming	320-STP	=

Then click on SCS dropdown and choose Contact Page

## **Unity** Lab Services

	Thermo Fisher Connect <sup>TM</sup>				New Experienc	e (Beta) 🌑 👼 🚱 US 🛓 🗸
* 5	AVL_LTR_X_4 Plus Ultra-Low Temperature Freezer				余 Home  盦 Issues  箇 Reports  ⓒ About 1	his app 📳 Learn 🍄 Settings 🔀 SCS
	Smart-Connected Services			A Warning: Your con	tract is about to expire in 43 days	> Search Q ULT · My liked featurests
	Customer data					DKULT_VideoS
	Customer name Life Technologies Holdings Pte Ltd		Contract type TC1-00	Start date May 1, 2021	End date Nov 1, 2022	Healthy
						AVL_EE-LAB_X-IULT     Unknown      Dult_Mideos     Unknown
	Unit location					DKULT_Video2
	FISHER/UNIV OF CA-SAN DIEGO, ACTRI, RO		DKULT_Video1			
	SAN DIEGO, CA, US 92121					TestDeltaK Unknown
						TestDeltaK - BASIC
	Contact information				Edit Into	AVL_EE-LAB_PC-1ULT     Unknown      DettaKULT - Lab1     Vlaming
	Contact name	Role	Position	Email	Phone number	Showing 10 of 29 <
	David Joyos	User	Service Engineer	David@test.com	34 5e rgwt 456	
	Greg Harrison	User	Service Admin	Greg.hery@mail.com	46 76 7856 745	
	Sourav Dutta	User	Technical Lead	Sourav@mail.com	35 58 5878 78	anck
	IH platform	Admin	Admin	testmai@mail.com	32 45 3453 4	Feedb
	Betsabe Noemi Alanis Sikisaka	User	Service Admin	Noami@mail.com	u8 45 8745 89	
	mahesh mannam	User	Service Assistance	Mahesh@mai.com	43 46 6572 35	

Then Click Edit Info, this will activate the fields to that they can be edited.

		X_4 Plus ature Freezer				😭 Home	🚖 Issues 🛛 📋	Reports 🕑 About	this app 🔳 Learn 🌣 Settings 🛛
0	≡	David Joyce	User	Service Engineer	David@test.com	34	5ergwt456		> Search
2	≡	Greg Harrison	User	Service Admin	Greg.hary@mail.com	46	767856745	•••	E ULT
3	≡	Sourav Dutta	User	Technical Lead	Sourav@mail.com	35	56567678		DKULT_Video3
4	≡	IH platform	Admin	Admin	testmail@mail.com	32	4534534	•••	AvL_LTR_X_4 Healthy
5	≡	Betsabe Noemi Alanis Sikisaka	User	Service Admin	Noemi@mail.com	ut	45874589	***	AVL_EE-LAB_X-4ULT
6	≡	mahesh mannam	User	Service Assistance	Mahesh@mai.com	43	46657235	••••	DKULT_Video5 Unknown
7	≡	Chaitanya M	User	Esclation Manger	chaitanyaupdate@mail.com	77	777777		DKULT_Video2
8	≡	Alain Bohon	User	Manager	sam@gmail.com	86	00110044	***	DKULT_Video1 Ueknown TestDeltaK Ueknown
9	=	н		Enter position	Enter email Email is required		iter phone	***	TestDeltaK - BASIC
() The	order di	Hector Luis Vill						Add contact	AVL_EE-LAB_PC-1ULT

Edit the fields and press Save.