

July 24, 2023

Dear Valued Customer,

This letter contains important product lifecycle information about your Thermo Scientific™ Dionex™ AS-AP Autosampler. Please keep this letter for future reference.

Thank you for your continued patronage of Thermo Fisher Scientific products and services. Because you are a valued customer, we would like to keep you updated with information that may affect you.

Due to supply chain challenges and low availability of certain parts and critical components, Thermo Fisher Scientific has decided to **discontinue the Dionex AS-AP Sample Conductivity and pH Accessory**. The affected products are listed in Table 1, below. All other products associated with the Dionex AS-AP Autosampler will continue to be available.

Orders for the modules listed in Table 1 will be accepted until July 31, 2023. Special orders in place and active prior to the announcement date will be honored according to the terms of that order, with regard to product availability, warranty, or support terms. After the last shipment and in accordance with our Life Cycle Policy, Thermo Fisher Scientific will provide at least 7 years of full product support, including parts and repair service.

We realize the inconvenience these product discontinuances may cause you when planning future investments. We continue to improve our **Thermo Scientific™ Dionex™ IC and HPLC Systems** to meet the current and future needs of your laboratory and encourage you to contact your local Sales Representative for any questions or guidance. We will endeavor to do all we can to make this transition as smooth as possible.

Yours sincerely,



David G. Moore
Sr. Product Manager, Ion Chromatography and Sample Preparation

Table 1. Discontinued products related to the Dionex AS-AP Autosampler

Part Description	Part Number
Sample Conductivity and pH Accessory (includes pH electrode)	074923
pH Electrode	075529