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Release Notes

Chromeleon 7
Chromatography Data System

Software Version Hotfix 48782 for Chromeleon 7.2.7 •
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1   Introduction

This document describes the installation and compatibility of **Hotfix-48782 for Chromeleon 7.2.7**, which resolves a situation which can cause the Chromeleon Console to incorrectly report 'License server unavailable'.

Two different issues were found to result in this error message being incorrectly displayed on a Chromeleon client. Both issues are resolved by this hotfix.

2 Resolved Issues

This section lists all issues that have been resolved in Hotfix 48782 for Chromeleon 7.2.7.

The numbers in the first column of the table below refer to the Thermo Fisher Scientific tracking IDs.

ID	Description
46797	Licensing: Client thinks that license has expired.
48782	Licensing: Client reports 'License server unavailable'.
127627	Create hotfix for 48782 for CM7.2.7

3   Installation

3.1   Pre-requisites

Prior to installation, make sure you have the following:

- Chromeleon 7.2.7 installed
- Local administrative privileges
- Hotfix-48782-7.2.7.10369.zip

3.2   Installation Instructions

1. Ensure that Chromeleon is closed.

2. Open the Windows Computer Management application and select Services and Applications > Services in the Computer Management tree view.
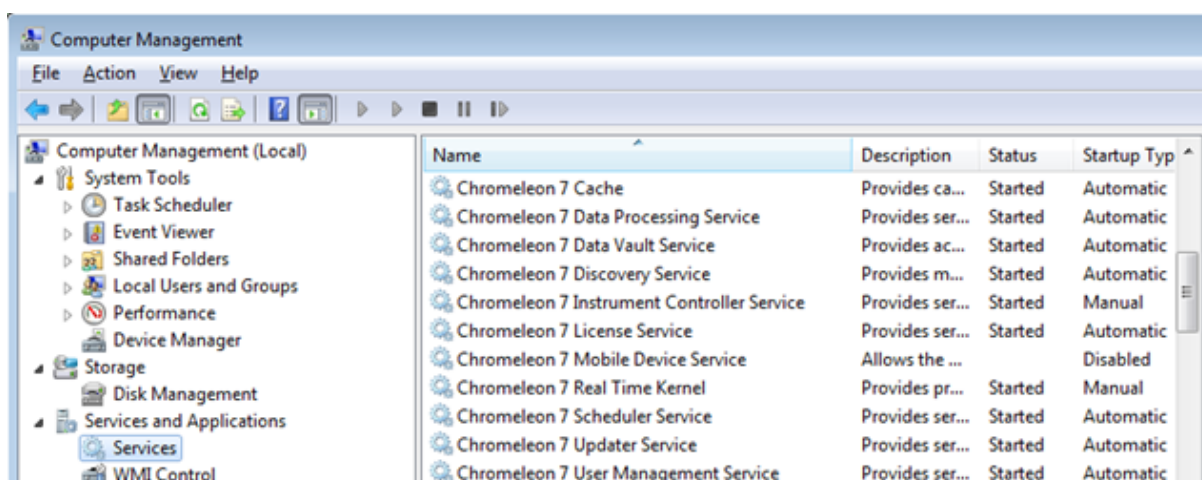

Figure 1: Services option selected in Windows Computer Management application

3. Using the Windows Computer Management application, stop all Chromeleon 7 services.

4. Right-mouse click on the Chromeleon Services Manager application in the Windows System Tray and choose the Exit option from the pop-up menu.
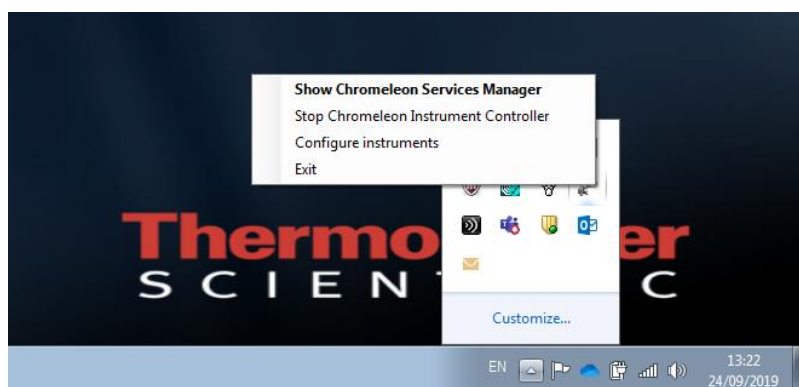

Figure 2: Closing the Chromeleon Services Manager from the Windows System Tray

5. Create a folder on the Windows Desktop and unzip the contents of the **Hotfix-48782-7.2.7.10369.zip** file appropriate for your version of Chromeleon into that folder.

6. Following extraction, the folder should contain the following four files:

Figure 3: Extracted contents of Hotfix 48782 zip file

7. Navigate to the following folder **C:\Program Files (x86)\Thermo\Chromeleon\bin** and make a backup copy outside of the Chromeleon folder of the four files listed above.

8. Copy the four files from the extracted zip folder (overwriting any pre-existing files) into **C:\Program Files (x86)\Thermo\Chromeleon\bin**

9. Reboot the PC.

3.3 Compatibility

Hotfix-48782-7.2.9.10369.zip is compatible with Chromeleon 7.2.7 only.

3.4 Verification

1. Perform a Chromeleon Station IQ:
   (Start Menu) > All Programs > Thermo Chromeleon 7 > Station IQ > Station IQ

2. The report will show 1x Error and 3x Updated Versions for the four files in the hotfix. Confirm in the IQ Report that the Last Changed dates and Sizes are consistent with the following:

Figure 4: Expected errors and file comparisons in Chromeleon Station IQ following installation of Hotfix 48782

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