

Troubleshooting Guide		
<b>Genpure or Micropure</b>	Alternative Sanitizing Method	November 23, 2020

**Genpure or Micropure – Alternative Sanitization Method – No Sanitization Cartridge Available**

1. Order & receive CMX25
2. Shut off the feed water supply
3. Depressurize system by dispensing a little bit of water
4. Obtain a 2 liter vessel (beaker, flask, etc)
5. Empty the whole syringe of CMX25 into the vessel and top off with pure water.
6. Remove the feed water tubing from the feed water connection on the side of the machine
7. Obtain a short section of the feed water tubing, long enough to reach from the vessel to the feed water inlet connection. It may help to elevate the vessel slightly, so that gravity helps feed the solution into the system, so make sure the tube is long enough.
8. Insert one end that tubing into the feed water connector, and the other end into the beaker of cleaning solution.
9. Turn the system back on

The system will begin to suck up the solution. Dispense water until the beaker of cleaning solution is almost empty. To avoid sucking in air, it's OK if there's some solution left behind.

10. Reconnect the feed water. turn the feed water back on at the shut off valve

11. Use the MENU button to advance to the Disinfection screen. start the disinfection procedure by pressing ENTER

The disinfection process lasts 30 minutes. At the end, the system flushes automatically.

12. After disinfection process is complete dispense water for 15 minutes to remove any traces of the solution.

13. Install the new filter cartridge. Dispense another 5L of water to flush the new cartridge.